

Business Name/Name & Return address of sender.

Email :-

Telephone No :-

|                               |  |
|-------------------------------|--|
| OUR RMA<br>NUMBER OR REF      |  |
| YOUR DATE OF<br>DISPATCH      |  |
| Number of<br>pieces returned  |  |
| Your notes of further advice. |  |

| ITEM | SERIAL NUMBER AND YOUR FULL DESCRIPTION OF FAULT | DATE OF PURCHASE |
|------|--------------------------------------------------|------------------|
| 1    |                                                  |                  |
| 2    |                                                  |                  |
| 3    |                                                  |                  |
| 4    |                                                  |                  |
| 5    |                                                  |                  |
| 6    |                                                  |                  |
| 7    |                                                  |                  |

Notes - If you include charger pods and PSU's along with the radio body then each item is to be counted separately, include serial numbers for each item. If no RMA number issued then please refer to email or conversation date. Date of purchase can normally be found on the radio chassis. The more accurate information given the faster the service/repair can be completed.

All service/repair equipment to be returned to the address shown. Ensure all equipment is well wrapped and fit for courier transport as more damage to the equipment is likely to occur if not properly packaged. Only send back known faulty equipment or equipment that you suspect is faulty. Please email us your tracking number and a copy of this document to [brooks.tacticom@tiscali.co.uk](mailto:brooks.tacticom@tiscali.co.uk) include this document in your package/box. Call 0333 011 9888 or 07708 971839 for an RMA number or information/support.  
Terms & Conditions apply.

Return all warranty/ non warranty / service equipment to this address.  
**TACTICOM RADIO SYSTEMS**  
**NORTHERN HQ, DIGITAL SERVICES**  
**BALLINDARROCH HOUSE,**  
**SCANIPORT,**  
**INVERNESS,**  
**SCOTLAND, UK,**  
**IV2 6EL**